

Lassen County Mental Health Billing

LASSEN COUNTY MENTAL HEALTH BILLING

Response Requested: None

Findings: The Finance Committee received a complaint regarding a billing problem relating to Mental Health services.

The committee met with both the complainant and Mental Health employees to attempt to resolve this issue. The committee would like to note that the Mental Health staff cooperated fully with the investigation and made every effort to provide all requested information.

Recommendation: The committee offered to open lines of communication between the Mental Health agency and the complainant to gain resolution of this issue. The complainant was given all applicable information obtained by the committee as well as referral to agencies that may be a resource for payment. At this time the complainant must follow through to resolve this issue as there is no further action the Grand Jury committee can pursue to alleviate the financial indebtedness accrued by the complainant.